Joy is a student in her first semester of university. So far this term, she has not needed to make use of the library as she has been able to complete assignments by doing simple online searches or referring to her course textbook that she purchased in the bookstore. Joy has a term paper due in a few weeks and wants to do well on it; however, she has no idea how to begin the research process. Without knowing how to access the right resources she doesn’t know how to begin writing. How might Joy start this process for doing effective research?

1. Visit the library in person or online. The Library is there to help. Drop by, chat online, email or call. There are eight Library branches where you can ask us about research, academic resources, citations, or speak with a subject and liaison librarian directly and they can help you find books, journals, and periodicals that will best meet your assignment and intellectual needs.

2. Go to our website: [http://www.library.yorku.ca](http://www.library.yorku.ca) to access resources, find out about Library events, find helpful information, find policies and access your library account. You can also access SPARK ([http://www.yorku.ca/spark](http://www.yorku.ca/spark)), your gateway to student papers and academic research kit.

3. Use the Research Guides: [http://researchguides.library.yorku.ca](http://researchguides.library.yorku.ca). These guides offer subject and course specific information and they are your first step towards interacting with databases, citation manuals and expert help.


5. Use your Passport York account to access computers, printers, Wi-Fi and of course, Library e-resources from off-campus. Access electronic articles and books from any computer. You can also use our mobile interface to access information.

6. Your YU-card is your library card. Undergrads can sign out up to 50 books at the time and renew materials up to six times! You can also sign out movies, music, maps and government documents.

The Library has different study spaces for different needs: silent, quiet & group study. We also offer 24-hour study space during peak periods.

Resources on this topic:
- Visit the libraries website at [http://www.library.yorku.ca/web/ask-services/](http://www.library.yorku.ca/web/ask-services/).
- Visit the Learning Commons at [http://learningcommons.yorku.ca/](http://learningcommons.yorku.ca/)
- SPARK (Student Papers & Academic Research Kit) [http://www.yorku.ca/spark/books_journals_more/index.html](http://www.yorku.ca/spark/books_journals_more/index.html)